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INSURANCE
CONSULTANTS

G en S Makelaars (Pty) Ltd
Reg No: 2011/104195/07
VAT Reg: 4440261560
FSP 14200

31 May 2021

From G en S Makelaars

The Protection of Personal Information Act (POPIA)

The Protection of Personal Information Act (POPIA) is the comprehensive data protection legislation that obliges organisations to deal with the processing of personal information by applying specific principles and conditions.

POPIA deals with your constitutional right to privacy and the right to access of information. POPIA was signed into law by our President on 1 July 2020 to be effective by 1 July 2021 and much work has taken place behind the scenes in preparation for this deadline.

1. What does POPIA mean for you as a client?

G en S Makelaars has always been committed to treating client information in an ethical manner and POPIA provides the legal framework and requirements for this treatment. All companies, including G en S Makelaars, are now obliged by law to deal with client information with far more diligence than ever before. This includes how and why information is collected, how it is processed, shared, stored as well as access to this information.

2. Please take note of the following POPIA changes:

2.1 G en S Makelaars Privacy Notice on our website

Our Privacy Notice provides details of how we deal with the personal information of our clients and it is available on our website at the following address: <https://gsinsure.co.za/legal-requirements>.

2.2 The privacy of your personal information

We care about the privacy, security and online safety of your personal information and we take our responsibility to protect this information very seriously. Below is a summary of how we deal with your personal information. For a more detailed explanation, please read our official Privacy Policy on our website.

- **Processing your personal information:** As required by insurance, tax, and other legislations, we must collect and process some of your personal information to provide you with our products and services.
- **Sharing your personal information:** To assess claims, prevent fraud and to conduct surveys, we will share your personal information with other insurers, industry bodies, credit agencies and service providers. This includes information about your insurance, claims and premium payments.
- **Accessing your medical information:** We may request on behalf of our service providers i.e., insurers any necessary medical testing or examinations. We may also ask you, as the policyholder or covered person in terms of the policy, to send the relevant insurer any medical information including the results of any blood testing they may need to accurately assess their risk or your claims.
- **Protecting your personal information:** We take every reasonable precaution to protect your personal information (including information about your activities) from theft, unauthorised access, and disruption of services.
- **Receiving marketing from us:** We will not use your personal information to send you any information about products or offers from our insurers. However, we will still send you communications about your products.

IMPORTANT: POPIA changes **do not change any terms and conditions of your current cover**, only how we are required by law to process your personal information which has been standard practice at G en S Makelaars for some time already.

Please contact your broker if you have any queries about POPIA or the treatment of your personal information.

Kind regards

**G en S Makelaars (Pty) Ltd
Management**

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